

Mound Community Handbook



**For more information visit the city website at
www.cityofmound.gov**



Welcome to the City of Mound!

Welcome to your new home! We are glad you have decided to live in Mound and want to help make everything about your life here in Mound great!

There are many reasons why Mound is an exceptional place to live and you probably identified several while making your decision to move here. The most obvious might be the enjoyment Lake Minnetonka and surrounding bodies of water provided to Mound families in all seasons. Another is the award winning Westonka School District.

This packet provides community information on schools, businesses, and the library. Community programs and organizations that can help you be a part of your community are listed, too. There is also some interesting history of the area provided.

Again, we welcome you and look forward to having you as part of the community!

Sincerely,

Mayor Jason Holt

2025 City Council

Mayor

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Address Numbers

Having visible address numbers on your home is important. One reason being if your property ever needs an emergency response. Emergency responders need to be able to identify your home and visible numbers help tremendously.

To see how readable your home's address numbers are, try reading them at night from your car. If you have to squint or get out of the car to read the number, you need to replace them.

Numbers should be at least 4 inches high and ½ inch wide. Numbers should be affixed to your house and sharply contrast the home's exterior color and be plainly legible and visible from the street or road fronting the property.

Animals – Lost or Stray

To report a stray animal, call the Orono Police Department's non-emergency phone at 952-249-4700. Please have the animal's description and the general location ready.

Note to Animal Owners:

It is important that you have an identification tag and/or a current rabies tag on your dog so you can be contacted should your pet wander away.

Bicycle and Pedestrian Safety

The Dakota Regional Trail network operated by Three Rivers Park District is available for everyone's use and enjoyment. A reminder that safety at trail crossings is everyone's responsibility.

Trail crossings occur in a wide variety of different circumstances. Each trail crossing may look different and therefore may have different rules, especially as it relates to who is required to yield. Trail crossing types may include one that is an unmarked crossing and another that is a crossing with a marked crosswalk. A crosswalk can be seen as an extension between sidewalks at an intersection, or any portion of a roadway that is expressly designated as a pedestrian crossing with lines or other markings on the roadway.

Safety Tips for Unmarked Crossings and Crossings with a Crosswalk

Unmarked Trail Crossing – Bicyclists and Pedestrians

Comply with posted Stop and Yield signs and yield the right-of-way to motorists; wait for a gap in traffic to safely cross. Continue to look for other vehicles while crossing.

Unmarked Trail Crossing - Motorists

If you're driving a vehicle and reach an unmarked trail crossing: Do not stop and "wave through" trail users. Your attempt to be courteous is actually contrary to posted trail signs which tell bicyclists and others to stop and yield to traffic. Stopping may also confuse other motorists and reduce visibility for everyone.

Trail Crossings with Crosswalks – Bicyclists and Pedestrians

Comply with posted Stop and Yield signs and enter the crosswalk when safe. You may not step in front of an approaching vehicle that is unable to yield. Continue to look for other vehicles while crossing.

Trail Crossings with Crosswalks - Motorists

If you're driving a vehicle and reach a marked trail crossing, look for trail users and be prepared to yield if a trail user is in the crosswalk. Wait for the pedestrian to completely cross your traffic lane and then proceed. When a vehicle in front of you is stopped to allow pedestrians to cross, do not pass the stopped vehicle; the trail user may not be visible.

Key Elements stated in the Minnesota Statutes

A crosswalk can be seen as an extension between sidewalks at an intersection, or any portion of a roadway that is expressly designated as a pedestrian crossing with lines or other markings on the roadway.

Where traffic control signals are not in place or operation, a driver must stop for a pedestrian crossing within a marked crosswalk or at an intersection with no marked crosswalk. A vehicle that is stopped at a crosswalk can proceed once the pedestrian has completely crossed the lane in front of the stopped vehicle.

A pedestrian must not enter a crosswalk if a vehicle is approaching. There is no defined distance that a pedestrian must abide by before entering the crosswalk, but common sense should prevail. A pedestrian may NOT enter the crosswalk in the path of a vehicle which is so close that the driver is unable to yield.

Where a pedestrian crosses the roadway at a location other than an intersection or marked crosswalk, the pedestrian must yield the right-of-way to vehicles and wait for a gap in traffic to safely cross.

When a vehicle is stopped to allow pedestrians to cross, drivers of other vehicles approaching from the rear must not pass the stopped vehicle. Bicycles traveling along a roadway have all the rights and responsibilities of the driver of a vehicle. Bicyclists who travel along a sidewalk or across a crosswalk have the rights and responsibilities of a pedestrian.

Multi-use Regional Trail Safety

With over 140 miles of multi-use trails in Hennepin County it is vital that users respect one another's space. One of the safest things a trail user can do is act in a predictable manner. Communicating your intentions while riding a bike or jogging can go a long way to help keep everyone safe.

Bicyclists should yield to walkers or joggers and should call out "on your left" when passing. A bike bell is also another great tool to let people know a cyclist is approaching from behind.

Cyclists should not pass pedestrians on the right as this can force the pedestrian into the oncoming traffic lane of the trail. Users on foot should stay to the right and avoid walking two abreast during heavy trail use. This goes for cyclists as well, ride single file when there is heavy trail traffic. Pedestrians and cyclists that stop along the trail should do so on the shoulder because blocking the trail causes a hazard for other users.

Users who walk their dogs on the Regional Trail system should use a static 6 foot leash. They assist the pet owner in maintaining more immediate control of their pet. Retractable leashes

can be hazardous to cyclists because they allow a lengthy cord to cross the trail, which could cause a crash.

Remember, regional trails are for cyclists, dog walkers, joggers, roller-bladers, skateboarders, and many others who choose to recreate and commute on wheels or feet. Sharing the trail is everyone's responsibility!

(Information courtesy of Three Rivers Park District)

Burning Leaves & Trash

Open burning of trash and leaves is strictly prohibited in the City of Mound.

Only recreational fires and permitted burns are allowed. Refer to the section on "Recreational Burning" in this handbook for more details on recreational fires and permitted burns.

City Hall Hours of Business

Regular Hours

November through April

Monday – Friday 8:00 a.m. - 4:30 p.m.

Seasonal Hours

Monday after Mother's through September

Monday – Thursday 7:30 a.m. – 4:30 p.m.

Friday 7:30 a.m. – 11:30 a.m.

Containers in Public Right-of-Way

"Container" means a dumpster, collection bin, collection box, tub, roll-off box, roll-off container, or any other receptacle used to store construction, remodeling or demolition debris.

No person shall place a container on any public right of way without first obtaining a permit from City Hall.

Note: The container company must pull the permit.

Curfew

The curfew hours for youth are established by Hennepin County are as follows:

	<u>Sunday-Thursday</u>	<u>Friday & Saturday</u>
Age 11 and under	9 pm	10 pm
Age 12 to 14	10 pm	11 pm
Age 15 to 17	11 pm	12 pm

Docks and Commons Program

The City of Mound operates a very unique program: The Mound Docks and Commons Program.

It is the largest municipally owned dock program in the State of Minnesota, permitting up to 627 boats annually on Lake Minnetonka.

This Program was established when developers platted land to include the Docks and Commons public spaces into neighborhoods between the years 1906-1911. This platting, or designated

land, created linear parkways, otherwise known as Commons, on the shores as they platted the new subdivisions.

It was their desire to dedicate the shorelines of Mound, just as parks are dedicated for public use, so that all Mound residents could enjoy the use of the Lake, not just those whose property faces (abuts) the lake.

Currently, inland Mound residents have an opportunity to have access to Lake Minnetonka through the approximately 144 dock sites and 100 slip sites. In many cases, these sites are a short walking distance from a resident's home.

Note: These sites are not transferable with the property and there is a waiting list to receive one of these sites. Mound residents wanting to be part of the dock program should apply during the application period that starts each year on January 2 and goes through to the last day of February.

In addition, there are approximately 167 abutting sites on Commons lakeshore property. These dock sites are transferable with the property. The residents of these properties must complete the dock application, pay their fees, and provide and maintain their own docks.

The City of Mound also licenses slips to the General Public are the municipal slips in the Lost Lake Harbor area. The city operates 47 slip sites and fourteen transient (day use) docks. A second transient dock is also located at Surfside Park & Beach by the Depot Community Building. A City-owned fishing pier is located at Centerview Park on Harrison Bay.

The City of Mound Docks and Commons Program is quite unique to the City of Mound and offers a privileged lifestyle that might not otherwise be attained. It is one to be appreciated and safeguarded as a special quality of life feature only our community can offer.

Additional detailed information regarding the Program can be at the city website or by calling City Hall at 952-472-0613.

Electrical Outage

If you find your property without power, call Xcel's Electrical Emergency/Outage number at 1-800-895-1999.

False Alarm Ordinance

Residential property and business owners who own or operate "installed" alarm systems will be assessed violation fees if they have three or more false alarms in a calendar year.

Finance

The City of Mound's website provides the most recent Financial Audit Report and approved Annual Budget information. Additional information includes utility rates and utility billing information.

If you have any questions, please contact the Deputy City Manager at 952-472-0633.

Fire Hydrants

Winter Months

Winter snowfall can create problems when high piled snow makes fire hydrants difficult to find. Having clearly marked and accessible fire hydrants is absolutely critical to firefighting efforts.

The Mound Fire Department requests assistance, when possible, that residents take time to keep fire hydrants clear of snow and accessible throughout the winter. This will help emergency response to be more efficient and timely.

Accessibility

The City of Mound Fire Ordinance requires that a six (6) foot clear space be maintained around the circumference of all fire hydrants except as otherwise required or approved by the code official or Fire Chief.

Plantings, shrubs, trees, fences and other obstructions around fire hydrants within a six-foot clear space is prohibited.

Fishing at Lost Lake Channel

No fishing is allowed from any public dock, pier, or other city regulated or owned structure or on any city lands at that portion of Lost Lake Channel described in Mound City Resolution 03-28, commonly known as the Lost Lake Greenway and Pier.

Fishing includes fishing with a line, taking fish by means of snagging, spearing, harpooning, archery or by dip net.

Other prohibited activities include swimming, diving, possession of alcohol, and boat docking from 2:00 a.m. to 5:00 a.m.

History

The Village of Mound was incorporated in 1912, but was settled much earlier, in the 1850's. In 1852, Territorial Governor Alexander Ramsey was credited with naming Lake Minnetonka which meant "big water" in the Dakota language. Mound derived its name from the burial mounds once found within the present city limits. The mounds were not built by the Dakota, but were made by earlier Indigenous people between 300 BC and 100 AD. A survey of these mounds was made in 1883.

Mound, in the early days, was known as Mound City, a bustling business district on the shore on Cooks Bay. Mound City was frequented by the street car boats prevalent on Lake Minnetonka and the neighborhood was known as Busy Corners. In 1900, the railroad passed to the north, requiring the business district to move to where it is today.

The City grew in size over the years. The Three Points area, north of Mound, was annexed to Mound in 1959, both Island Park and Halstead Heights were annexed in 1960, and Shadywood Point was annexed in 1963.

One of the most famous business ventures to come out of Mound was Tonka Toys. It served as a major employer and business leader for more than 36 years.

For more information about the history of the area, books to purchase, and/or tours, contact the Lake Minnetonka Historical Society at 952-474-2115.

Website: <https://www.lakeminnetonkahistory.org/>

They are located in the Centennial Building at 5341 Maywood Road (former City Hall building).

Homestead Tax Credit

Individuals who live in their own home qualify for a real estate tax credit. This tax break provides homeowners with property tax savings. To qualify for the tax credit you must own and occupy your home before December 1st. Individuals who own a home but live in a nursing home also qualify for homestead classification status. Relatives who are living in the owner's home may retain the home's homestead classification. Property owners who are permanently and/or totally disabled or blind may qualify for a tax reduction as well.

To file for the Homestead Tax Credit, new homeowners can apply for homestead online at hennepin.us/homestead or mail their application directly to Hennepin County.

If you have any questions, call 612-348-2943.

Hydrant Flushing

As part of the City's water main preventative maintenance program, you may periodically see the City of Mound Public Works Department personnel releasing water from hydrants. This most commonly in late spring/early summer months.

Hydrant flushing is necessary to test the hydrants to make sure adequate flow and pressure is available to satisfy normal system demands as well as the increased demand required in the event of a fire. Flushing is also done to remove sediment buildup from the pipes in order to maintain water clarity and quality.

When a hydrant is opened, there may be temporary incidences of discolored water as sediment particles are flushed out. Note: There is no health hazard associated with the discolored water, however, you should avoid washing clothes until the water clears and limit the water usage during flushing periods.

A notice will be published in the Laker Newspaper prior to city-wide hydrant flushing and a notification will be sent via the e-Notify Notification System on the city website: Notices will also be put on the City website and social media platforms.

Flushing Pipes at Home:

Water line preventive maintenance is something that should be done from time to time as well in homes. This may include, draining and flushing your home's water heater at least once a year to keep it working efficiently and to protect the quality of water inside your home. If you go out of town and there is no water use in your home for a week or more, it's always a good idea to run all your faucets for a minute or so before using the water after you return home. This ensures that you don't use any stagnant water that may have developed in your home's pipes while you were away.

Discolored White Clothing:

If you experience discolored white clothing try the remedy below.

1. **Cream of tartar** - Boil a pot of two pints of water with six teaspoons cream of tartar. Remove the pot from the heat. Soak the stained garment in the hot liquid for an hour or two. Increase proportionately for the level of laundry.
2. **OR - Commercial rust remover** (like Iron Out) – use as directed.
3. When the stain is finally gone, run the clothes through the laundry, as usual.

Lawn Care

City Ordinance requires that when performing lawn maintenance that leaves and grass clippings are out of the street.

If you employ a lawn service, make sure they keep leaves and grass clippings off the street as well.

When leaves and grass get into the streets, rainwater can carry the leaves and grass clippings down streets and into lakes and ponds, harming water quality.

Did you know?

Leaves and grass clippings do more damage to our lakes than fertilizers, pesticides, and motor oil.

Lawn Sprinkling

An odd/even lawn sprinkling regulation is in effect for all lawn sprinkling systems connected to the City's water system between the period of May 1st and September 1st each year.

Properties with an address that ends with an even number may sprinkle lawns only on days with an even calendar number. Properties with an address that ends with an odd number may sprinkle lawns on days with an odd calendar number.

A one (1) month exception from the odd/even sprinkling restriction may be granted for newly planted sod, grass, or landscaping upon registering for exemption and recommendation of the Mound Public Works Superintendent. Other exemptions may be granted upon evaluation and recommendation of the Mound Public Works Superintendent by calling 952-472-0600.

Irrigation Meter

Water used, but not placed into the sanitary sewer, may be deducted from the sanitary sewer fees provided it is metered. Meters are available through the City and customers are responsible for the meter and permit cost and the installation. The meter must be installed AFTER the regular house meter.

Once installed, the City must inspect the meter so that it can be read. For more information, call 952-472-0600.

Leaf Dumping - Free

City of Mound residents may dump leaves, weeds, garden waste, milfoil, and grass/lawn clippings, free of charge at a designated compost site located in the City of Minnetrista. This site

is located at The Mulch Store and is located on Hwy. 7, 3 miles west of County Road 44 at 4275 Creekview Circle.

Mound residents **MUST** have picture identification with you to dump items for free (specific items listed above). Note: Wood stems are considered brush and will be charged for accordingly.

This site option is available to Mound residents between the months of April and November, Monday - Friday from 7:00 a.m. to 5:00 p.m. and on Saturdays from 9:00 a.m. to 1:00 p.m.

For prices on disposal of brush, limbs, logs and stumps, call The Mulch Store at 952-446-1056.

Liquor Store - Harbor Wine & Spirits

The City of Mound opened its current municipal liquor store in the Mound Market Place Plaza in February 2003.

Mound has operated a municipal liquor store since 1937. The city liquor operation is beneficial to Mound residents for several reasons. Under city control, the operation has a vested interest in helping limit access to alcoholic beverages by underage, would-be drinkers. It is also run as an enterprise fund, meaning that profits from the store can be reallocated and used to fund city operations. Currently, liquor store profits help fund the city's annual seal-coating street program and park improvements. What this means is that less money is needed from the city's general fund, and consequently, less needs to be collected from local taxpayers. Managing a municipal liquor store is one way for the city to help keep property taxes in line.

Harbor Wine & Spirits

A portion of the liquor store is dedicated to wine selections, with an emphasis on catering to the tastes of area citizens. The liquor store hosts from time to time wine samplings in-store by a variety of vendors.

If you have questions or comments, please contact the Liquor Store Manager at 952-472-0648.

Meeting Dates

City Council Meets the second and fourth Tuesday of each month beginning at 6:00 p.m.

HRA meets the second and fourth Tuesday of each month typically beginning at 5:45 p.m., on an as-needed basis.

Planning Commission meets the first Tuesday of each month beginning at 6:00 p.m.

Parks, Open Space Commission meets the second Thursday of each month beginning at 6:30 p.m., on an as-needed basis.

Dock & Commons Commission meets the third Thursday of each month beginning at 6:00 p.m., on an as-needed basis.

Minnesota - Night to Unite (MNU)

This annual event occurs on the first Tuesday in August.

MNU is designed to provide awareness in communities around crime/drug prevention, generate support for, and participation in local anticrime programs, strengthen neighborhood spirit and police-community partnerships, and just get together to have fun.

An additional goal is to send a message to criminals letting them know neighborhoods are organized and fighting back.

Every year, neighborhoods are encouraged to organize a block party.

Call the Orono Police Department at 952-249-4700 for help promoting your event.

Mound Fire Department Fish Fry and Dance

The Mound Fire Department has been hosting an annual Fish Fry and Dance for well over 60 years!

This family focused event is typically held on the first Saturday of June at the Mound Fire Station.

The Fish Fry and Dance features a traditional fish meal and live music for an evening of entertainment, along with numerous fun kid activities. Tickets for this event are available at the Fire Station, City Hall, and by a door-to-door sales campaign conducted by the Mound Firefighters.

Note: The ticket price always includes both the fish dinner and dance. Proceeds for the event go to the Mound Fire Relief Association.

Please give the firefighters your support and join us for a fish dinner and a fun community event.

Noise

City Ordinance prohibits any noise that is a nuisance or potential health hazard. This includes excessive noise from loud vehicles, unnecessary horn-honking, animals, stereos, and musical instruments.

Note: A loud party can be declared a nuisance between 10 p.m. and 7 a.m. seven days a week.

Note: Power equipment (lawn mowers, hedge clippers, leaf blowers, electric saws, drills, and construction equipment) can only be operated between the hours of 7 a.m. to 9 p.m. Monday – Friday, and between the hours of 8 a.m. to 9 p.m. on Saturdays, Sundays, and holidays.

Permits – Building, Zoning and Miscellaneous

To help ensure that City of Mound homes are safe, permits are required for all new construction, additions, and any remodeling that changes your home or garage structure, plumbing, mechanical, or electrical systems.

Examples:

Plumbing work such as installing new service lines from the street or additional piping and/or fixtures in the home requires a permit.

Mechanical work such as heating or air conditioning units, including air exchangers, in-floor heat systems, gas logs/fireplaces, factory wood burning fireplaces, and gas water heaters requires a permit.

For additional information: visit the city website, www.cityofmound.gov, for informational packets and for online permitting registration.

In addition, call SafeBUILT (the Mound Building Official) at 952-442-7520 for additional and/or specific information on construction requirements.

Building Permits are required for the following work.

New Home Construction	New Siding, Roofing, or Windows
New Garage Construction	Fireplaces
Commercial Construction	Demolition of an Existing Structure
Addition onto an existing structure	Decks
Sheds larger than 200 SF of floor area	Finishing off a roughed in bathroom
Retaining Walls over 4 feet high	Finishing off a basement
Swimming Pools	Installation of bedroom egress/exit window

Zoning permits required for the following: Call City Hall at 952-472-0600 for more information

Subdivision/lot splits	Street Opening/Utility Permits
Variances	Curb Cut Permits
Conditional Use Permits	Grading/Filling
Sign Permit – All signs	Public Lands Permits
Fence Permit – All fences	Shoreline Alteration

Recycling – City Contracted

Recycling services are provided by Republic Services. This is a City of Mound and Republic Services negotiated contract.

Republic Services provides a 60-gallon cart and picks up recycling material on a bi-weekly basis.

Note: Please have your recycling cart curbside by 7:00 a.m. on your assigned day.

If you don't know what your recycling day is, check the City website "Resident Resources" (www.cityofmound.gov) or call the City of Mound at 952-472-0600.

Republic Services offers single sort recycling, which means all recycling materials may be mixed in the cart provided.

Acceptable recycling items:

Newspaper and newspaper inserts, magazines, catalogs, junk mail, envelopes, office and school papers, colored paper, cardboard, boxboard (cereal, cake and cracker boxes), brown paper bags, aluminum cans, tin and steel cans, glass jars, bottles, plastic milk jugs, plastic bottles, and phone books.

There is no need to sort or separate these items BUT please be sure they are EMPTY, CLEAN and DRY to ensure reuse and prevent contamination. Recycling materials should also be loose in the bin. **No plastic bags are allowed.**

Missed Pick Up?

If Republic has missed your recycling pickup or if you need another cart please call them at 952-941-5174.

Other Recycling Options:

For appliance, electronics and other specialty recycling visit the Hennepin County website or contact: Electronic and Appliance Recycling in Delano, MN 763-228-3099 or www.electronicappliance recycling.com.

Recycling Day/Clean Up Day – Annual Event

On an annual basis, the Cities of Mound and Minnetrista host a Recycling Day in May.

Recycling Day is held at Minnetrista City Hall, 7701 County Road 110 West, in Minnetrista. Between the hours of 8:00 a.m. to 3:00 p.m.

Dates, pricing, and items accepted will be posted in the local paper, on the website, on social media, and in the City newsletter prior to the event.

Recycling - Organics

Mound residents are able take advantage of a free residential drop-off organics program. Participation in the program is free of charge, but residents must register.

The drop-off site is located in the parking lot of the City of Mound Centennial Building located at 5341 Maywood Road.

Upon registration, participants receive a starter kit consisting of: program instructions, a refrigerator magnet, a key for the organics recycling dumpster and five (5) compostable bags. The City limits one starter kit per household.

Note: Replacement keys if lost will cost \$3.

The City asks participants to keep the organics dumpster locked at all times to deter illegal dumping and rodent/animal infestation.

Additional compostable bags are available for purchase at most hardware stores and on-line. Using compostable bags (never plastic!) is the key to a successful pilot program!

Register at Mound City Hall at 2415 Wilshire Boulevard and/or call (952)472-0600 for details.

Road Restrictions

Road Restrictions are in effect throughout the City of Mound starting around March 15th and going to about May 15th.

Note: Dates vary with temperature and winter frost depth. The City will post official start and end dates on the City website.

The roads listed below will be marked nine-ton. All other city roads are marked four-ton.

Note: NO PERMITS will be issued on the roads under restriction.

9-Ton Roads

County Road 15

County Road 110

County Road 125

Cypress Lane – from County Road 15 to Maywood Road

Eden Road – from Wilshire Boulevard to Hiddenvale Lane

Fairview Lane – from County Road 15 to the Dakota Rail Regional Trail crossing

Hiddenvale Lane – from Maywood Road to County Road 15

Lynwood Boulevard – from County Road 110 to Cardinal Lane

Maywood Road – from Wilshire Boulevard to Fairview Lane

Three Points Boulevard – from County Road 110 to Resthaven Lane

Tuxedo Boulevard – to the City limits

Wilshire Boulevard – From County Road 15 to Bartlett Boulevard

Schools

The Westonka Public Schools offer small class sizes along with a wide variety of co-curricular opportunities and a full portfolio of honors and college-level courses.

Visit the district's website for specific information: www.westonka.k12.mn.us.

Also located within the City of Mound and serving the private school community is the Our Lady of the Lake Catholic School.

Visit their website for specific information: <http://school.ourladyofthelake.com>.

Sign Regulations

Most signs in the City of Mound require a permit and payment of an application fee.

Note: Some types of signs are exempt from permitting and include, but not limited to, garage sale signs and real estate signs. No sign other than governmental unit signs can be placed upon street right-of-way or easement with the following exceptions:

Garage Sale Signs

Garage Sale signs are allowed subject to the following provisions:

- Must be placed five feet from the street pavement or curb
- Must include the name and address of the sign owner
- Cannot exceed four square feet
- Cannot be attached to telephone poles or light standards
- Must be removed promptly by property owner upon completion of garage sale

Real Estate Signs

Directional Real Estate Signage

Is allowed subject to the following provisions:

Directional off-premise real state signs not advertising Open Houses, can be located in the right-of-way but must be placed five (5) feet from the pavement or curb but cannot obstruct visibility at intersections.

This type of sign is not subject to any restriction regarding days of the week.

Directional off-premise real estate signs

for the purpose of advertising Open Houses is allowed subject to the following provisions:

- are allowed only on Tuesdays, Thursdays, Saturdays and Sundays
- can be placed in the right of way but must be placed (5) feet from the pavement or curb and cannot obstruct visibility at intersections
- cannot exceed four (4) square feet
- can be placed on private property provided that the property owner's consent is obtained prior to the placement of such signs
- must not be placed on the right of way of County and State roads and municipal aid streets

The placement of signage in County Road Right-Of-Way (ROW) may be subject to additional provisions and/or restrictions.

Residents are encouraged to contact City Hall at 952-472-0604 to discuss sign locations and additional related information.

Special Assessments

Special assessments are a financial tool that cities use from time to time for public projects.

Generally, property owners' adjacent properties to a public project pay for the benefit their property receives from construction or repair of public utilities, streets, sidewalks and alleys.

If special assessments are utilized by the City of Mound for public projects, the cost of a public improvement is calculated on a "per unit" basis.

Note: Public hearings are held at City Council meetings to order the improvement and estimate the special assessment for each property.

Note: Special assessments are often paid by property owners on their annual real estate taxes. The amount paid includes a portion/all of the assessment, plus interest, over a period of years. Typically, special assessments are paid over a 15 year time period. Certified special assessments also may be paid in full at any time. Please email admin@cityofmound.com for payoff amounts.

Snowmobile Regulations

Snowmobile operations in the City of Mound are regulated by both Minnesota State Statute and City Ordinance.

Note: It is unlawful for any person to operate a snowmobile within 100 feet of a pedestrian, fisherman, skating rink, sliding area, cemetery, or on private property without the consent of the property owner.

All snowmobiles must be equipped with a standard muffler, “deadman” throttle, head light, taillight, and current registration.

No snowmobile shall be operated between the hours of 2:00 a.m. and 6:00 a.m. on city streets, roadways, and public lands that are not adjacent to public waters.

No person between the ages of 14 and 18 shall operate a snowmobile on a public street or ice covered public waters without a valid snowmobile safety certificate issued by the State of Minnesota. No person under the age of 14 shall operate a snowmobile on public properties.

Street Sweeping

The Mound Public Works Department sweeps the city streets during the “non-snow” months as a way to protect the water quality in local ponds and lakes.

All streets in the city are swept twice a year, with some streets are swept more often.

The sweeper will does its first pass down the center of the street, followed by additional passes along each curb.

When sweeping is occurring, patience is appreciated.

Note: Please help protect our ponds and lakes. Do not rake leaves and grass clippings onto streets and keep storm drains clear of leaves.

Sump Pump Drainage

Help keep clean water out of the sanitary sewer system.

Please keep in mind that a sump pump that is connected to and drains into the city sanitary sewer system is in violation of City Code. This violation carries a surcharge of \$100 per month to property owners in violation with the ordinance or who, when requested, refuse to allow their property to be inspected to determine compliance.

The ordinance states that no water from any roof, surface, groundwater sump pump, footing tile, swimming pool, or other natural precipitation shall be discharged into the sanitary sewer system.

Example: A typical violation is a sump pump that drains into a floor drain or laundry tub.

Trees

If you see a tree on public or private property that is exhibiting disease symptoms and/or is posing a safety hazard, please call the City at 952-472-0600.

Note: Tree removal/trimming companies are required to be licensed by the City of Mound to do business within the City of Mound. A list of licensed tree contractors is available on the city website under “Community Resources” and then “Public Utilities and licensed providers”.

Utility Bills

Residents are asked to mail check payments directly to the City of Mound at P. O. Box 251310, St. Paul, MN 55125. In person payments can be made at City Hall: 2415 Wilshire Blvd, Mound, MN 55364.

You can also set up payments through the city’s online billing platform: Invoice Cloud. Visit the City of Mound website for more information.

Water Conservation - Check for Leaks!

The City of Mound strongly encourages water conservation efforts.

We encourage residents to regularly check for water leaks in their plumbing. The best way to determine if you have a leak in your house is to look at your water meter (that meters your water usage in your home).

Note: The water meter is usually located in the mechanical room closest to an outside wall.

First, locate in the center of the meter between the numbers 7 and 8 on the dial a small triangle (known as a leak detector). Second, make sure to turn off water being used. Example: faucets, dishwasher, washing machine, etc.

Note: The triangle should not be moving if you have no water running. If the triangle is moving while you believe no water is running in the house, you likely have a leak.

To locate the leak, it is best to start with the toilet. Turn off the toilet (Note: If you have more than one toilet, do them one at a time) and go back and check to see if the leak detector has stopped moving. Other appliances to inspect may include water softeners, furnace humidifiers, and ice makers.

Water Hardness

The City of Mound receives many calls from residents on the hardness of city water when adjusting settings on water softeners.

The hardness level is 21-24 grains, and the iron level is .92.

For further information, please contact the Public Works Department at 952-472-0603.

Website

The City of Mound has a website that offers department information, photos, history, and helpful safety tips. The website is frequently updated to keep residents informed.

Check it out online at www.cityofmound.gov.

The Mound Fire Department Website also has a website with current fire safety and fire department information.

The Mound Fire website can be viewed using the link from www.cityofmound.gov or at www.moundfire.com.

Welcome Neighbor!

Finding your way around a new neighborhood can be a real hassle, especially when it comes to finding the reliable services you need. That's where Welcome Neighbor comes in. As your community welcome service, they can assist with the community information, services, and contacts you need to settle into your new neighborhood.

Contact them at 952-442-9000 or www.welcomeneighbormn.com.

Westonka Historical Museum – Lake Minnetonka Historical Society

The Westonka Historical Society (1966 - 2023)/Lake Minnetonka Historical Society (2023-Present) opened its collection to the public in the Centennial Building (5341 Maywood Road) in June 2013. This collection has three themes: community and schools, local residents, and Tonka Toys. The community and schools room represents the history of the Westonka cities of Minnetrista, Mound, Spring Park, Navarre/Orono, and Minnetonka Beach, as well as the area schools which began as two dozen country grade schools, with the first high school opening in 1917. The local residents' room is primarily devoted to donations of Andrews Sisters memorabilia and Native American items, but will expand to include others as well. In the Tonka Toys room over 400 toys represent the business which started in Mound in 1946 as Mound Metalcraft, and in the following 40 years put Mound on the map as the "Trucking Capital of the World."

The museum sponsors monthly programs and annual fundraising events, topics listed in the calendar section of the Laker/Pioneer and the Lakeshore Weekly News. The museum is open Saturdays, 10:00-2:00 for free tours, and by appointment for tours at \$3 per person.

For more information call 952-474-2115 to leave a message, or email at info@lakeminnetonkahistory.org. Website: <https://www.lakeminnetonkahistory.org/>

Winter Parking Restrictions

Annually, between the period of November 15 until April 15, parking is prohibited on all city streets between the hours of 2:00 a.m. and 6:00 a.m.

Vehicles left on the street create a problem for snow removal crews and emergency vehicles.

Note: Vehicles in violation will be tagged and/or towed during this time period regardless of whether there is snow on the roadway or whether snow is expected or not.

CITY CONTACT INFORMATION

Department Supervisors

Jesse Dickson	City Manager	952-472-0609	jessedickson@cityofmound.com
Maggie Reisdorf	Deputy City Manager	952-472-0633	maggieriesdorf@cityofmound.com
Greg Pederson	Fire Chief	952-472-3533	gpederson@moundfire.com
Correy Farniok	Orono Police Chief	952-249-4700	cfarniok@ci.orono.mn.us
Ron Gust	Liquor Store Manager	952-472-0648	rongust@cityofmound.com
Ryan Prich	Pub Works Director	952-472-0614	ryanprich@cityofmound.com
Sarah Smith	Community Development Director	952-472-0604	sarahsmith@cityofmound.com

City Departments

Building Official - SafeBuilt	952-442-7520
Building Inspections – SafeBuilt	952-442-7520
City Hall	952-472-0600
Community Development Director	952-472-0604
Docks	952-472-0613
Finance Director/City Clerk	952-472-0633
Fire Department - Non-Emergency	952-472-3555
General Information	952-472-0600
Hennepin County Tax Assessor	952-472-0619
Liquor Store – Harbor Wine & Spirits	952-472-0648
Parks Department	952-472-0603
Planning and Zoning	952-472-0603
Police Department - Non-Emergency	952-249-4700
Public Works	952-472-0603
Recycling	952-472-0603
Utility Billing (Opus 21)	651-255-0972

COMMUNITY CONTACT INFORMATION

David Thaler Ice Center (Minnetrista)	952-491-8277
Westonka Food Shelf	952-472-5599
Gillespie Center	952-472-6501
Hennepin County	612-348-3000
Laker Newspaper	952-442-4414
Library	612-543-6175
Lake Minnetonka Conservation District	952-745-0789
Minnehaha Creek Watershed District	952-471-0590
Harold J. Pond Ice Arena (Mound)	952-472-6565
Our Lady of the Lake Catholic School	952-472-1284
Mound Post Office	952-472-3160
RideNet (Dial-a-Ride)	800-450-6100
Ridgeview Medical Center in Waconia	952-442-2191
Ridgeview Westonka Clinic	952-442-7890
School Transportation	952-491-8280
Transit Link (Dial-a-Ride)	651-602-5465
Water Patrol	612-593-9880
WeCAB (Western Area Community Busing)	1-844-743-3932
Westonka Historical Society (Museum)	952-472-9800
Westonka School District #277	
Community Education	952-491-8040
District Office	952-491-8000
Early Childhood	952-491-8048
Grandview Middle School (Grades 5-7)	952-491-8300
High School (Grades 8-12)	952-491-8100
Hilltop Primary School (Grades K-4)	952-491-8500
Shirley Hills Primary School (Grades K-4)	952-491-8400

Churches

Bethel United Methodist	2116 Commerce Blvd	952-472-1522
MainStreet Covenant	5221 Shoreline Dr	612-547-6722
Mound Evangelical Free	2117 Commerce Blvd	952-472-2779
Mount Olive Lutheran	5218 Bartlett Blvd	952-472-2756
Our Lady of the Lake Catholic	2385 Commerce Blvd	952-472-1284
St John's Lutheran	2451 Fairview La	952-472-1416

Social Services

Community Mediation Service, Inc.	612-629-6058
Hennepin County	612-348-3000
Mound Psychological Services	952-472-2408
Ridgeview Medical Center (Waconia)	952-442-2191
Ridgeview Westonka Clinic	952-442-7890
Sojourner Project for Domestic Violence	952-933-7422
Western Communities Action Network (WeCAN)	952-472-0742
Westonka Food Shelf	952-472-5599

Garbage Removal Companies

Visit City of Mound website and click “community resources” and “public utilities and licensed providers” for a current list of approved garbage removal companies and information on residential recycling or call City Hall at 952-472-0600.

Recycling

Republic Services	952-941-5174
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(This service is automatically paid for on your city utility bill.
Call Republic for missed pick-ups or to change or obtain another cart.)

Tree Removal Companies

Visit City of Mound website and click “community resources” and “public utilities and licensed providers” for a current list of approved tree removal companies or call City Hall at 952-472-0600.

Utility Companies

Center Point Energy (Gas)	612-372-4727
(report a gas odor)	911
Frontier Communications (Telephone)	1-800-921-8101
MediaCom (Cable) New Accounts/Repairs	1-800-332-0245
Water/Sewer billing	651-255-0972
Xcel Energy (customer service)	1-800-895-4999
(power outage)	1-800-895-1999
(streetlight outage)	1-800-960-6235